



**OFFICE OF DEFENSE SERVICES  
PUBLIC DEFENDER'S OFFICE  
ELBERT N. CARVEL STATE OFFICE BUILDING  
820 NORTH FRENCH STREET, THIRD FLOOR  
WILMINGTON, DELAWARE 19801**

**BRENDAN O'NEILL  
CHIEF DEFENDER**

**LISA A. MINUTOLA  
CHIEF OF LEGAL SERVICES**

**TODD E. CONNER  
CHIEF DEPUTY**

**TELEPHONE  
(302) 577-5118**

**GRIEVANCE FORM**

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Address: \_\_\_\_\_

Phone number: \_\_\_\_\_

Client name (if different than above): \_\_\_\_\_

Client address (if different than above): \_\_\_\_\_

Client phone number (if different than above): \_\_\_\_\_

Case No. \_\_\_\_\_ Court and County \_\_\_\_\_

Is your grievance related to access/quality of foreign language services? Y/N

Is your grievance related to racial or ethnic fairness? Y/N

Nature of grievance:

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Name of attorney or support staff related to complaint, if applicable: \_\_\_\_\_

Please mail to Lisa Minutola, Chief of Legal Services, at the address above, fax to 577-3995 or e-mail to [Lisa.Minutola@state.de.us](mailto:Lisa.Minutola@state.de.us)

Your grievance will be directed to the appropriate supervisor for review and action, if warranted. You will receive a response within 10 business days.